

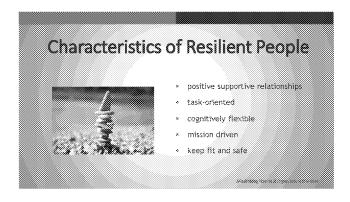
Objectives

- Understand what resiliency is
- Identify how resilient you are
- Learn strategies to increase our resiliency

What is re	siliency?	
the ability to adapt		
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	Automotive Co.	

what is a Distressing Event? * an uncommon, frightening event or experience * affects your ability to cope

Normal Responses Following a Distressing Event sleep changes eating changes fatigue hyperactivity headaches flashbacks easily startled feelings of irritability, anger fleeting helpless or vulnerable



Building Resiliency * Managing Stress * Keeping Perspective * Using Positivity * Setting Goals * Making Connections * Taking Care of Yourself

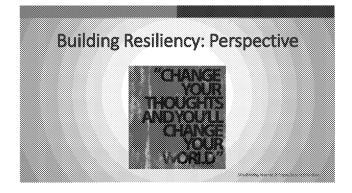
Building Resiliency: Stress

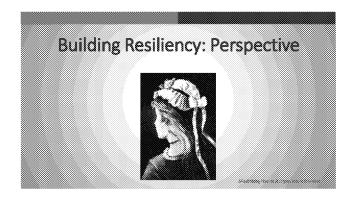
Stress. Everyone's got it. What are you going to do about it?

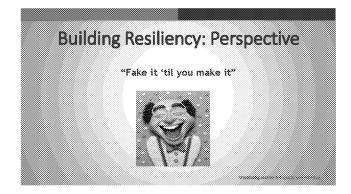
- Gain awareness of your own stress level
- Gain awareness of agent's stress levels
- Identify stressors in the life of agents/yourself
- Understand the physiological and psychological reactions to stress
- Implement basic stress reduction strategies

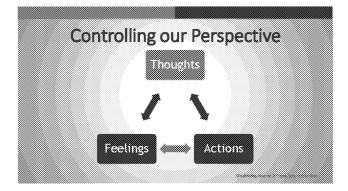
Stress in	the Body	, Mind,	& Spirit
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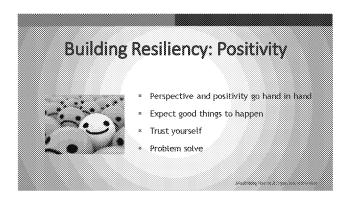
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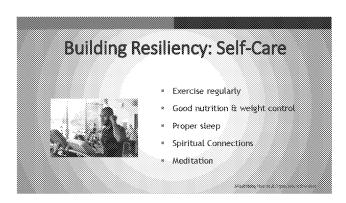






Building Res	ilien	cy: Goa	IS
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Building Resiliency:	: Connections	
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Stay connected to support syster	ms	
Seek and accept help		
Join a group		
Help Uthers		
Help Others		



Summary Everyone can increase their resiliency through: Managing stress Keeping your Perspective Using Positivity Setting Goals Making Connections Taking Care of Yourself

